

WS 1 Geert Bouckaert and Gerald Miller

Name	Institution	Country	Co-author 1	Institution co-author 1	Co-author 2	Institution co-author 2	Paper title
Heikki Jousti	Ministry of Finance	Finland					The result orientation in the Finnish state budget
Jean Michel Oudot	Université Paris I Panthéon - Sorbonne	France					PERFORMANCE MEASURES OF DEFENSE PROCUREMENT CONTRACTS
Jurgen Gornas	Helmut Schmidt-University Hamburg,	Germany					Budgeting and Accounting System in German Public Administration
Kiyoshi Yamamoto	University of Tokyo	Japan	Mari Kobayashi	Waseda University			Performance Budgeting in Case of Semi-Autonomous Public Bodies
Miekatrien Sterck	KULeuven	Belgium	Geert Bouckaert	KULeuven			The impact of performance budgeting on the role of parliament: a four-country study
Mino Meimand	The New Zealand Treasury	New Zealand					Optimization of Budgets Supporting Government Agencies Interventions
Nico Mol	University of Twente	Netherlands	Johan de Kruijf	University of Twente			
Nicole Thaller	University of Trier	Germany	Dieter Sadowski	University of Trier	Peter Schneider	University of Trier	Are incentives based on quantitative performance indicators effective?
Ricardo Mussari	University of Siena	Italy	Pasquale Ruggiero	University of Siena	Patrizio Monfardini	University of Siena	FOR LOCAL PUBLIC AUTHORITIES: THE ITALIAN EXPERIENCE
Richard Norman	Victoria University of Wellington	New Zealand					Managing for outcomes while accounting for outputs. New directions for New Zealand's performance budgeting system.
Robert Fouchet	Université Paul-Cezanne Aix-Marseille III	France	Emil Turc	Cezanne Aix-Marseille III			Radical change goes underground: Performance-based budgeting in French Higher Education
Veerle Conings	KULeuven	Belgium	Geert Bouckaert	KULeuven			Analysing shifts in the functions of budgeting – the Belgian, the Dutch and the Swedish case
Vincente Pina	University of Zaragoza	Spain	Lourdes Torres	University of Zaragoza	Ana Yetano	Public University of Navarra Pamplona	Implementation in Local Governments. An International Setting
Milan J. Dluhy	University of North Carolina Wilmington	USA					Enhancing the Utilization of Performance Measures in Local Government in the USA
Byron Price	rutgers University	USA					The Use of Budgets to Explain Prison Privatization
Frans Van Nispen	Erasmus Universiteit Rotterdam	Netherlands	Johan J.A. Posseth	Erasmus Universiteit Rotterdam			performance-based budgeting and its boundaries by analysing the performance of VBTB
Gerald J. Miller	Rutgers Univ-Newark	USA	D.J. Robbins	Grand Valley State University	Jaeduk Keum	Rutgers Univ-Newark	Incentives, Certification and Targets in Performance Budgeting

WS 2: Per Laegreid and Donald Moynihan

Name	Institution	Country	Co-author 1	Institution co-author 1	Co-author 2	Institution co-author 2	Paper title
Bob Gregory	Victoria University of Wellington	New Zealand	Zsuzsanna Lonti	Victoria University of Wellington			Chasing Shadows? Performance Measurement of Policy Advice in New Zealand Government Departments
Dorothea Greiling	University of Darmstadt	Germany					Trust as an enabling factor for performance management?
Edward Jennings	University of Kentucky	USA					Social Equity and the Performance Measurement Systems of American States
Edwin de Jong	Radboud University of Nijmegen	the Netherlands					Is New Public Management a solution for court delay?
Gene Brewer	The University of Georgia	USA	Richard M. Walker	The University of Hong Kong & Cardiff University, Wales			THE IMPACT OF RED TAPE ON GOVERNMENTAL PERFORMANCE: VARIATION ACROSS POLICY TYPES AND SERVICE AREAS
Kenneth Meier	Texas A&M	USA	Laurence J. O'Toole	University of Georgia	Alisa Hicklin	Texas A&M	Serpents in the Sand: Managerial Networking and Nonlinear Influences on Organizational Performance
Lars goran Aidemark	Växjö University	Sweden					Using the balanced scorecard in a public-private partnership
Michael Wiseman	George Washington University	USA					Performing for Prizes: The Role of Bonuses in Encouraging Administrative Improvement
Mirko Noordegraaf	University of Utrecht	Netherlands					RULES FOR PRODUCING RULES How policy managers deal with performance-based rules for regulatory action
Nick thijs	KULeuven	Belgium	Patrick Staes	European Institute of Public Administration			QUALITY MANAGEMENT AS AN INSTRUMENT FOR BOTTOM-UP EUROPEAN REGULATION
Nur Anisah Abdullah	University of Strathclyde	UK	Valerie Belton	University of Strathclyde	Mik Wisniewski	University of Strathclyde	Performance Measurement in the British Central Government
Olga Vidlakova	Institute for Legal Education and Information	Czech Republic					Performance and regulation in public administration
Pascale Amans	Université Toulouse III	France	Sylvie Rascol-Boutard	Université Montpellier II			Regulation and operational performance measures – The case of French museums and of the French income support scheme
Paul Roness	University of Bergen	Norway	Per Lægreid	University of Bergen	Kristin Rubecksen	University of Bergen	Regulation inside government: Modern performance management tools in Norwegian state agencies
Pauline Jas	University of Birmingham	UK	Chris Skelcher	University of Birmingham			Performance, performativity, and the negotiation of autonomy in a regulated system

Robert Schwartz	University of Haifa	Israel			Performance Measurement: Rhetoric, Ritual and Reality
Tom Christensen	University of Oslo	Norway	Per Læg Reid	University of Bergen	Whole-of-government approach to public reform – regulation of performance inside government?
Tony Verheijen	Worldbank	USA	Yelena Dobrolyubova	Worldbank	Performance Management in the Baltic States and Russia, what are the chances of success?
Donald Moynihan	University of Wisconsin	USA			Dialogue Theory: The Language of Performance Regulation

WS 3: Maria Aristigueta and Wouter Van Dooren

Name	Institution	Country	Co-author 1	Institution co-author 1	Co-author 2	Institution co-author 2	Paper title
Bodil Damgaard	Danish National Institute of Social Research	Denmark					Assessing Vertical Meta-governance Against Horizontal History: A Longitudinal Study of Local Policy Networks
Chris Skelcher	University of Birmingham	UK					Network governance, democratic performance and the impact of national political context
Claudine Desrieux	Centre ATOM	France					Governance structures and relational contracting in local public services: a comparison of French and American public-private partnerships
Cor Van Montfort	Algemene Rekenkamer	Netherlands					Good governance at the public private boundary
Cristos Apostolakis	Bournemouth University	UK					Performance of Urban Partnerships: Myths and realities
Deborah Auger	University of Delaware	USA	Kathryn Denhardt	University of Delaware	Maria Aristigueta, Lynne Foote	University of Delaware	Forward Together: Nonprofit – State Government Contracting Relationships in Delaware
Deil Wright	University of North Carolina Chapel Hill	USA	Jeffrey L. Brudney	University of Georgia	Chung-Lae Cho, Yoo-Sung Choi	Kookmin University, Korea Institute of Public Administration	COLLABORATIVE GOVERNANCE: ASSESSING THE PERFORMANCE OF CONTRACTING FOR SERVICE DELIVERY WITH THIRD PARTIES BY AMERICAN STATE ADMINISTRATIVE AGENCIES, 1998 AND 2004*
Goran Sundstrom	University of Stockholm	Sweden					How can different combinations of government and governance within different policy areas be explained?
Hiroko Kudo	Faculty of Law, Chuo University	Japan					How to manage public sector performance with participation: is it possible to guarantee public accountability in “hybrid” management?
Joris Voets	Hogeschool gent	Belgium	Filip de Rynck	Hogeschool Gent			The Art of Arranging: Politicians and Public Officials at Work in Multi-Level Settings
Keith Baker	University of Birmingham	UK					The Contributions of Boundary-Spanning Individuals throughout the Development of a Multi-organizational Relationship: An Analysis of Strategic Service Delivery Partnerships in UK Local Authorities.
Kevin F Quigley	University of Edinburgh	UK					Critical Infrastructure Protection in the US and UK: Public/Private Partnerships During the Y2K Crisis
Myrna Mandell	California State University, Northridge	USA	Robyn Keast	Queensland University of Technology			Evaluating Network Arrangements: Toward Revised Performance Measures
Peter Hupe	Erasmus Universiteit Rotterdam	Netherlands					Government Performance and Street-level Networks: Findings from the International Literature
Reto Steiner	University of Bern	Switzerland					Can public services be improved through co-operative reforms? Triggers, diffusion and success of reforms at Swiss Local Authorities

Tony Bovaird	University of the West of England	UK	Elke Loeffler	Governance International			Measuring the quality of local governance: a case study of public services in Carrick, UK
Lucica Matei	National School of Political Studies and Public Administration	Romania	Ani Matei	Political Studies and Public Administration			SPECIFIC ASPECTS OF THE PUBLIC-PRIVATE PARTNERSHIP IN ROMANIA
Jostein Askim	University of Oslo	Norway	Knut Andreas Christophersen	University of Oslo	Åge Johnsen	Oslo University College	Organizational learning from municipal benchmarking activities in Norway: The impact of experiential learning capabilities – the shadow of the past

WS 4: Marc Holzer and Eran Vigoda-Gadot

name	institution	country	co-author 1	Organisation co-author 1	co-author 2	Organisation co-author 2	paper title
Dries Verlet	University of Ghent	Belgium	Herwig Reynaert	University of Ghent	Carl Devos	University of Ghent	Involving the citizens: the way to get trust?
Eran Vigoda Gadot	University of Haifa	Israel	Shlomo Mizrahi	Ben Gurion University of the Negev			Public sector management and the democratic ethos: A longitudinal study of key relationships in Israel
Gordon Marnoch	University of Ulster	Ireland					United States Veterans Health Administration and the United Kingdom National Health Service.
Gregg Van Ryzin	Baruch College	USA					Pieces of a puzzle: Linking government performance, citizen satisfaction, and trust
Ismo Lumijärvi	University of Tampere	Finland					Is performance the matter of municipal decision-makers?
Jiannan Wu	Xi'an Jiaotong University	China	Chunping Hu	Xi'an Jiaotong University			PARTICIPATION PERFORMANCE EVALUATION ACTIVITIES? AN EMPIRICAL INVESTIGATION OF LOCAL GOVERNMENTS IN
Jim Svava	North Carolina State University	USA					Accountability to Citizens? The Emerging Performance Issues in Large U.S. Council-Manager Cities
Kathe Callahan	Rutgers University	USA					Citizen Participation: A Managerial Perspective
Marc Holzer	Rutgers University - Newark	USA					Building a Performance Measurement and Reporting Network
Nada Abdelkadar	Governance international	UK	Tony Bovaird	University of the West of England	Elke Loeffler	Governance International	Benchmarking the performance of service charters in the French and British tax administration systems
Neeses Ramphul	University of Technology	Mauritius	Hemant B.Chittoo	University of Technology			Using Performance Management to Meet Changing Citizen Needs in the Mauritian Context
Olivier Keramidas	Université Paul Cezanne Aix Marseille III	France					Equity Trajectories: A strategic management for equity in public organisations
Patria Julnes	Utah State University	USA					PERFORMANCE MEASUREMENT: AN EFFECTIVE TOOL FOR GOVERNMENT ACCOUNTABILITY? THE DEBATE GOES ON
Sharon Gilad	London School of Economics	UK					Attaining consumer satisfaction – rhetoric and emotional labour

Steven Van
Roosbroeck

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Victor Wekselberg

Poland

Willie Nel

Tshwane University of
Technology

South Africa Eric Haycock

Tshwane
University of
Technology

THE CONTACT HYPOTHESIS TESTED IN
FLANDERS

instrument for local government: Beyond explicit
evaluation of services. Experience from Poland
and Croatia.

SERVICE EXCELLENCE: CUSTOMER
SATISFACTION MEASUREMENT IN LOCAL
GOVERNMENT GREEN INDUSTRIES

WS 5: Evan Berman and Werner Jann

Name	Institution	Country	Co-author 1	Institution co-author 1	Co-author 2	Institution co-author 2	Paper title
Amanda Wilsker	Georgia State University	USA	Robert J. Eger III	Georgia State University			Extending CEA: Facilitating the Debate over Public Outsourcing
Christophe Demmke	European Institute of Public Administration	The Netherlands					Governmental, organisational and individual Performance. Performance myths and the challenge of defining and measuring performance
Claudia Patricio	University Portucalense	Portugal	Carlos Brito	University of Porto			Improving Performance in Public Services Delivery – The Case of Citizen Shops in Portugal
Do Han Kim	Rockefeller College of Public Affairs and Policy SUNY at Albany	USA					Testing Effectiveness of the Adjusted Performance Measure Strategy: Evidences from a U.S. Federal Job Training Program
Doug Lyon	Clarck County	USA	T. Reilly	Clarck County	I.L. Navis	Clarck County	Community indicators and performance measures
Evan Berman	Louisiana State University	USA					Habit Management: Cultivating Good Habits, Reducing Bad Habits.
Falke Meyers	KULeuven	Belgium	Koen Verhoest	KULeuven			Management techniques as a precondition for a better agency performance?
Frank Anechiarico	City University of New York	USA	Dennis Smith	New York University			Bringing Performance and Integrity Together: A Comparative Case Study of Compliance and Value-Based System in the Netherlands and New York City
Georges Julnes	Utah State University	USA					Contextual Approaches to Using Measurement to Improve Performance
Jan Van Helden	Rijksuniversiteit Groningen	Netherlands	Åge Johnsen	Oslo University College	Jarmo Vakkuri	University of Vaasa	Public sector performance measurement: A review of the research literature and assessment of the field
Jeremy Hall	University of Alabama-Birmingham	USA	Edward T. Jennings, Jr	University of Kentucky			Evidence-Based Practice, Best Practice, and Performance Management
Pan Suk Kim	Yonsei University	South Korea	Keon-Hyung Lee	University of Central Florida	Chul-Young Roh	East Tennessee State University	Promoting a High-Performance Culture in Government
Mete Yildiz	Hacattepe University	Turkey					Performance Indicators and E-Government Projects: Evidence from Turkey

Michael Barzelay	London School of Economics	UK	Anne Corbett	London School of Economics		Improvising Strategy Development Practices in the European Commission
Peter Fašung	University of Economics in Bratislava	Slovakia				Switching to free of charge public services - a way to improve public sector performance
Rauno Vinni	University of Tartu	Estonia				TOTAL QUALITY MANAGEMENT AND PARADIGMS OF PUBLIC ADMINISTRATION
Sandra Tillema	Rijksuniversiteit Groningen	Netherlands				Public Sector Characteristics and the Use of Benchmarking Information for Performance Improvement Purposes
Tjerk Budding	Vrije Universiteit Amsterdam	Netherlands				CONDITIONS FOR A SUCCESSFUL IMPLEMENTATION OF ACCOUNTABLE MANAGEMENT: EVIDENCE FROM DUTCH MUNICIPALITIES
Yves Emery	Swiss Graduate School of Public Administration	Switzerland				Public servants strategies to overcome paradoxes in public organisations undergoing in depth reorganisations
Zhu Xiao-ning	University of Electronic Science and Technology of China	China, Sichuan, Chengdu	Zhao Shu-rong	University of Electronic Science and Technology of China	Mao Dan	The Hierarchical Model of Value Reason in E-government of "Putting People First in China"