

A Performing Public Sector, A performing public sector: The second transatlantic dialogue. Leuven (Belgium), 1-3 June 2006

Extended Call for papers for Workshop 4

WORKSHOP 4: Performance, the politician and the citizen

American co-chair: [Marc Holzer](#), Rutgers University, USA.

European co-chair: [Eran Vigoda-Gadot](#), University of Haifa, Israel

The transatlantic dialogue of this conference is geared to examine various dimensions of public sector performance improvement. As these concerns transcend geographical boundaries, conference participants will address the broader questions of how to improve public sector performance and whether such initiatives have a measurable impact. Building on these issues, this workshop is intended to foster a vibrant conversation among international public administration scholars and practitioners regarding the role of politicians and citizens in public sector performance improvement. Emphasizing the processes of performance measurement and reporting, the workshop will address a range of questions including:

- What is the role of the citizen and society in performance measurement (citizen-driven performance measurement)?
- How do public organizations show results?
- What is the impact of report cards and other strategies for measuring performance?
- What is the relation between performance and trust? Does performance lead to trust?
- What is the relation between performance and political accountability?
- What is the role of political executives in a performance management model?
- In what ways do elected officials and citizens use public sector performance information?

As a large portion of literature and research defines and outlines strategies for measuring public sector performance, this workshop will advance the discussion to address the roles, usage, and level of involvement of elected officials and citizens in performance measurement initiatives. Papers documenting examples of citizen-initiated performance improvement efforts as strategies for fostering deliberative practices in governance are encouraged. Similarly, analyses addressing the roles of elected officials in performance measurement and reporting are especially relevant as performance measurement is expanding and evolving as a tool for public sector decision making. The workshop focus also includes the exploration of innovative strategies for translating performance results to a diverse and citizen-based audience, as reporting results can undoubtedly foster political accountability and increase public trust..

PRACTICALITIES FOR SUBMISSION

- Please submit a short abstract outlining
 - the title of the paper
 - a short description of the contents of the paper (maximum 1 page)
 - the research method of your contribution.
 - the name and number of the workshop in which you would like to present
 - name, affiliation, and contact information of the author(s)
- The deadline for the abstracts is **December 31st, 2005**
- Final acceptance will be notified by the end of January 2006.
- Final papers are due by April 30th.
- Papers will then be publicized on the Conference Website

Abstracts and papers should be sent to wouter.vandooren@soc.kuleuven.be.

The Conference Website provides you with the latest information on the program and the practical organization

www.publicmanagement.be/performance